

PALO DURO SERVICE CO., INC

3513 Williams Rd, Fort Worth, TX 76116
Phone: (817) 244-2248 | Email: paloduroservice@hotmail.com
Website: www.palodurowater.com

WATER SERVICE AGREEMENT & APPLICATION

Customer Account #: _____ Date: _____

Name: _____ Phone: _____

Service Address: _____ City, State & Zip Code: _____

Email: _____

Billing Address: _____ SSN (Last 4 Digits): _____

Check Applicable Items:

☐ Residential ☐ Commercial ☐ Owner ☐ Tenant

TERMS & CONDITIONS

1. Service Commitment

Palo Duro Service Co., Inc. agrees to sell and deliver potable water via pipelines to the above customer, subject to the terms below and at the approved rates listed on our website.

2. Rates & Charges

- A flat rate will be charged for the approved minimum usage.
- A metered rate applies for usage exceeding the minimum.
- Additional charges that apply - regulatory assessment fees, water district fee. (Additional fees that may apply, late fees, reconnect fees, etc.).
- Rates are subject to change.

3. Equipment & Access

- Water meters are installed, owned, and maintained by Palo Duro Service Co., Inc.
- Each connection serves one dwelling/property only. No sharing, resale, or submetering allowed.
- Palo Duro retains the right of ingress and egress for inspections, repairs, or meter reading.

4. Customer Responsibilities

- Must install and maintain a service line from the meter to the point of use.
- All materials and methods used must be approved by Palo Duro Service Co., Inc.
- Customer is responsible for all maintenance, repair, and damage beyond the meter.
- All customers must complete a Customer Service Inspection form if/when
 - New construction or installation of a new water connection.

- Significant plumbing modifications on the property.
- Suspected or known cross-connection or contamination risk.
- Any time a potential cross-connection is discovered during routine maintenance or customer complaints.

Instructions on how to complete CSI form are available on our website under related documents. <https://www.palodurowater.com/new-service-request>

5. Compliance & Prohibitions

- Cross-connections are strictly prohibited.
- Backflow prevention devices must be installed where required (e.g., for irrigation systems, wells, or alternative water sources) to protect the public water supply.
- The customer must comply with:
 - Palo Duro Service Co. policies
 - Texas Commission on Environmental Quality (TCEQ) rules
 - All applicable local and state plumbing codes, including adopted standards for installation and safety.
- Tampering with Palo Duro equipment is strictly prohibited.

6. Liability

The customer shall hold Palo Duro Service Co., Inc., and its employees harmless from any claims or damage from the meter to the end-use point on the customer's property.

7. Right-of-Way & Easement

The customer agrees to grant any easement or right-of-way necessary for water infrastructure maintenance or expansion.

8. Enforcement & Service Denial

Palo Duro Service Co., Inc. may refuse or discontinue service for violations of these terms, plumbing codes, or TCEQ regulations.

SIGNATURES

I acknowledge that I have read, understood, and agree to the terms of this Water Service Agreement.

Applicant Signature: _____ Date: _____

Approved by Palo Duro Service Co., Inc.: _____ Date: _____

Non-Refundable Transfer Fee: \$200.00 Deposit: Not Required

Service Start Date: _____ Tap Fee (if applicable): _____